

# 2017 ANNUAL REPORT

Project Management Institute®  
Austin Chapter

# Table of Contents

What is PMI®? .....	4
What is PMI® Austin Chapter? .....	4
Benefits of Membership in PMI Austin Chapter .....	4
2017 PRESIDENT’S MESSAGE .....	5
MEMBERSHIP & VOLUNTEERS .....	6
Chapter Orientation Sessions .....	6
Networking activities .....	7
Chapter Guest Passes .....	7
Military Outreach .....	7
Member Directory .....	7
Mentoring Program .....	7
Volunteers .....	7
PROFESSIONAL DEVELOPMENT .....	8
Monthly Chapter Meetings .....	8
Lunch & Learn Meetings .....	10
Professional Development Series .....	11
Spring PDS .....	11
Fall PDS .....	12
July 25th Anniversary Event .....	12
MARKETING .....	14
EDUCATION .....	15
FINANCE .....	16
OPERATIONS .....	17
PRESIDENT’S OFFICE .....	18



## What is PMI®?

Project Management Institute (PMI)® is a not-for-profit professional association founded in 1969 by working project managers and is currently composed of more than 650,000 members and credential holders in over 185 countries. Our worldwide advocacy for project management is supported by our globally-recognized standards and credentials, our extensive research program, and our professional development opportunities.

## What is PMI® Austin Chapter?

PMI® Austin Chapter was founded in 1992 as a non-profit, tax exempt corporation chartered by PMI®, and is dedicated to advancing the practice, science, and profession of project management leadership in a conscious and proactive manner. PMI® Austin Chapter fosters professionalism and leadership in the management of projects, programs and portfolios.

The **vision** of PMI® Austin Chapter is to be the Center of Excellence for Project, Program and Portfolio Management, Leadership, and Best Practices in the region.

Our **mission** is:

- To promote professionalism in Project Management;
- To provide a forum for the free exchange of Project Management ideas, solutions and implementations;
- To disseminate state-of-the-art terminology and techniques to improve communication among Chapter members;
- To provide Project Management information and education to Chapter members; and
- To promote Project Management, in general, and the PMI®, specifically, to companies and organizations in and around the Austin and Central Texas area.

## Benefits of Membership in PMI Austin Chapter

In addition to networking with over 2,900 other practitioners in the Austin area, benefits include:

- Earning Professional Development Units (PDUs)
- Learning more through mentor-mentee relationships
- Enhancing professional development through attending Chapter events
- Accessing job listings on the Chapter website
- Participating in PMP exam training and other courses at discounted rates
- Keeping up-to-date with the latest thinking trends and activities in project management
- Volunteering opportunities that strengthen skills and expand networks.

## 2017 PRESIDENT'S MESSAGE



2017 was an incredible year for PMI® Austin Chapter! The chapter's membership grew 9.7% and the chapter continued to provide excellent project management opportunities to our members and to project managers in the Austin area. The chapter continued to adapt and revise our materials to meet the ever-growing demands in the project management field. One notable event was the chapter's 25<sup>th</sup> anniversary celebration. As 2017 closes, I would like to thank the following people:

- **Our 2017 board of directors:** Without the support of the board, the chapter would not be able to continue to promote good project management practices and the development of the membership. When a member serves as an officer, director or, chair, they serve without compensation, and they have made a commitment to sacrifice their time and energy to growing the chapter. Their support is extremely appreciated as seen in the growth of the membership and the excellent service offerings.
- **Our volunteers:** These individuals have volunteered their time in support of the chapter. You may see them supporting the PDS conferences or at a monthly chapter meeting. Without the support of our volunteers such events would not be possible. Thank you!
- **Our sponsors:** Our sponsors provide financial support that enables the chapter to provide quality programs and events at reasonable costs. We are thankful for your support and generosity!
- **Our members:** The chapter would not exist without our members and your continued support to the chapter. Member loyalty has been great over the years and a few members have even reached the 25-year mark. Thank you for your continued participation at the chapter's events.

It has been a pleasure to work with each of you. Thank you again for the opportunity to serve our Chapter.

Martha Evert, PMP  
2017 PMI Austin Chapter President





**Erika Shepherd, PMP**  
Vice President, Membership &  
Volunteers, 2017

## MEMBERSHIP & VOLUNTEERS

### Board Members 2017

Director of Membership - Tien Tran, PMP, CSM

Director of Volunteers - Holly M. Butler, PMP

Membership Chair - Grisel del Hierro, PMP

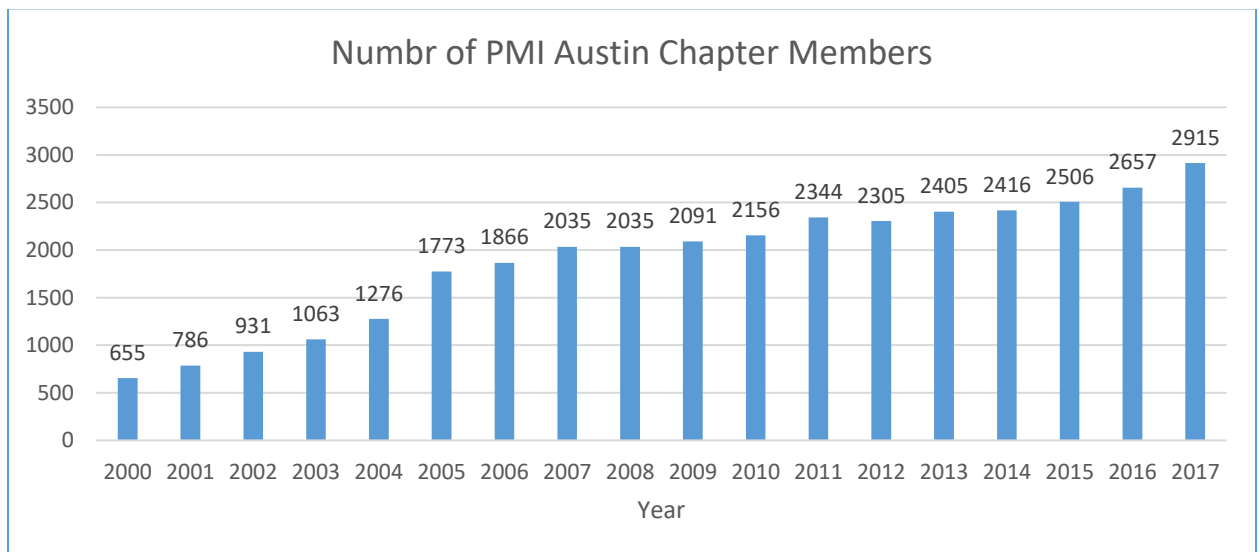
Volunteer Chair - Leticia Olivares, PMP

Mentoring Chair - Christopher Robbins, PMP

### Contact

[vpmembership@pmiaustin.org](mailto:vpmembership@pmiaustin.org)

2017 was another great year of steady growth for PMI® Austin Chapter. Membership increased by 258 new members, a 9.7% annual growth.



### **Chapter Orientation Sessions**

We offered two Member Orientation sessions. Members were provided the history and benefits of Austin Chapter Membership, information about chapter-sponsored events, and volunteering opportunities, as well as explanations about the new Continuing Certification Requirements (CCR) mandate, PMI Talent Triangle. Over 20 people participated in the last orientation.

## ***Networking activities***

Our Membership team facilitated networking activities at the monthly chapter meetings to encourage networking and sharing knowledge between members

## ***Chapter Guest Passes***

Eleven Chapter Guest Passes were granted. This program is supported by PMI® Global. Guest Passes are granted based on a variety of reasons: as an award for being part of the team that won the end of a PM training course offered at UT, Global members who just moved to the Austin area, those who ask and express and interest in volunteering, or those who find themselves between jobs.

## ***Military Outreach***

Our Membership team collaborated with the President's office to initiate a military outreach program.

## ***Member Directory***

The Membership team collaborated with the Operations team to collect members data and post on our chapter website (Membership Count year-over-year and Member Credentials). Members can opt-in to a member directory listing posted on the chapter's member-only area of our website.

## ***Mentoring Program***

This mentoring program is now in its 5<sup>th</sup> year. This year 17 mentors and 28 mentees participated in the program. Mentors assisted mentees in preparing for PM roles, career transitions, business strategy, situational coaching, and PMP certification.

For 2018, we intend to increase the number of mentors and mentees and build this group into a community that meets more frequently to share experiences. PMI Austin Chapter will tap into this community of members to develop future chapter volunteers.

## ***Volunteers***

Thanks to the dedicated efforts of Holly Butler and Leticia Olivares, the volunteer program listed 75 volunteers that helped at all different levels for various programs. The volunteers' appreciation event was held on December 3 at Top Golf to recognize the tremendous contribution of all the volunteers.



**Connie Hester, PMP**

Vice President, Professional Development, 2017

## PROFESSIONAL DEVELOPMENT

### Board Members 2017

Director of Seminars - Darrell Willner, PMP  
 Online Registration Chair - Ricardo Brenes, PMP

Registration Chair - Michael Garcia, PMP  
 Lunch N Learn Chair - Heather Summers

### Contact

[profdev@pmiaustin.org](mailto:profdev@pmiaustin.org)

## Monthly Chapter Meetings

Our chapter dinner meetings held at the J. Jake Pickle Commons Center were a great success this year in part because of better food, more advantageous networking space, and the presentation auditorium works well for our group. Out of approximately 2,800 members, the attendance at dinner meetings is between 120 and 200 attendees. Attendees earned 1 to 2 Professional Development Units (PDUs) based on the events attended.

### Monthly Chapter Meeting

Month	Meeting	Registered	PDUs	Speaker	Presentation Title
January	Chapter	222	2 Leadership	Thom Singer	The Paradox of Potential
February	Chapter	206	1 Technical	Pete Luna	Tough Love – How Project Teams Can Achieve the Impossible and Drive Bottom Line Results
February	Chapter		1 Leadership	Jeff Hadlock	Rock The Interview, Get The Job
March	Chapter	208	1 Leadership	Ramin Jahedi	Why Leaders are the New Motivators
March	Chapter		1 Strategic and Business Management	Deborah Evans Peer	Change Resilience
April	Chapter	151	1 Leadership	Rashid N. Kapadia	Elements of RISK Management: Insights and Ideas from Project Theory and Psychology



<b>Month</b>	<b>Meeting</b>	<b>Registered</b>	<b>PDU's</b>	<b>Speaker</b>	<b>Presentation Title</b>
April	Chapter	151	1 Strategic and Business Management	Rashid Kapadia	Necessary Bridges: Public Speaking and Storytelling for Project Managers and Engineers
April	Chapter	11	1 Leadership		New Member Orientation
May	Chapter	229	2 Strategic and Business Management	Nicole Perrotta	How to Have Difficult Conversations
June	Chapter	166	2 Strategic and Business Management	Dr. Richard Eberiga	5 Dynamic Shapes of Leadership
July	Chapter	257	1 Leadership	Darrel Raynor and Jennifer Tharp	25th Anniversary Celebration
August	Chapter	173	2 Leadership	Candy Barone	ROI = Return on Investment not a Return on Intention
September	Chapter	190	1 Leadership	Rob Milman & Shana Merlin	Unscripted Leadership
September	Chapter		1 Technical	Russ Finney	From Disasters to Opportunities – Leveraging Business Risks to Create Technical Innovation
September	Chapter	20	1 Leadership		New Member Orientation
October	Chapter	16	1 Leadership	Veteran Staff Sergeant Doug Quitmeyer	Military Outreach Program
October	Chapter	147	2 Strategic and Business Management	Andre Piazza	Learning from Failure: Strategies for Bouncing Back When You Need the Most
November	Chapter	174	2 Technical	Geraldine Mongold	It's an Agile World – Requirements at the Speed of Thought

## **Lunch & Learn Meetings**

Heather Summers chaired the Lunch and Learn Meetings. These meetings are a great partnership with local Austin charitable organizations who graciously host a monthly luncheon for PMI® Austin Chapter. The food is provided by the Corner Bakery Cafe in the Arboretum. 2017 topics follow.

### **Lunch & Learn Meeting**

<b>Month</b>	<b>Meeting</b>	<b>Registered</b>	<b>PDUs</b>	<b>Speaker</b>	<b>Presentation Title</b>	<b>Hosted by</b>
January	LNL	19	1 Leadership	Tim Hayden	Capitalizing on Technology & Human Behavior Shaping Our Future	Refugee Services of Texas
February	LNL	23	1 Leadership	Joe Milam	Applying the Bell Mason Diagnostic to Project Management Practices Inside Companies	Austin Habitat for Humanity
March	LNL	30	1 Strategic and Business Management	Rashid N. Kapadia	Public Speaking & Storytelling for Project Managers & Engineers	Big Brothers Big Sisters of Central Texas
April	LNL	26	1 Leadership	Darrel Raynor	Let's Push Business Analysis Tasks into the Realm of the Planned, Reported, Managed - Instead of Vague like a Puffy Cloud...	Meals On Wheels
May	LNL	24	1 Leadership	Shawn Utterback	PLAY, Shift, Engage!	Austin Dog Alliance
June	LNL	24	1 Technical	Russ Finney	The PMO meets Agile: Bridging the Gap	Dress For Success Austin
July	LNL	34	1 Leadership	Brian Basu	Project Management and Leadership in Agile Software Development	The Texas Mamma Jamma Ride
August	LNL	30	1 Leadership	Andre Piazza	Learning from Failure	Any Baby Can

## ***Professional Development Series***

The Professional Development Series (PDS) events are PMI® Austin Chapter's largest events.

### **Spring PDS**

The Spring event was held on April 12, 2017 at the JJ Pickle, The Commons Learning Center. The event provided 216 attendees 7 PDUs.

<b>Registered</b>	<b>PDUs</b>	<b>Speaker</b>	<b>Topic</b>
216	3 Strategic and Business Management	Patti DeNucci	Are You a Collector of Curator? Strategies for Creating Your Intentional Resource Network
	3 Technical	Russ Finney	Managing Innovations from Identification to Realization
	1 Leadership	Jan Goss-Gibson	The Art of Showing Up Well
	3 Strategic and Business Management	Jan Goss-Gibson	Creating a "Show Up Well" Culture - Practical Skills for Sustainable Success
	3 Technical	Megan Jackson Stowe	Not your mama's acceptance criteria: a product owner's guide to writing excellent user stories

## **Fall PDS**

The Fall event was held on September 19, 2017 at the JJ Pickle, The Commons Learning Center. The event provided 218 attendees 7 PDUs.

<b>Registered</b>	<b>PDUs</b>	<b>Speaker</b>	<b>Topic</b>
218	1 Leadership	Scott Kukowski	Owning Your Career
	1 Strategic and Business Management	Darlene Templeton	Is Managing the “Triple Constraints” Enough? The Business of Project Management
	1 Leadership	Nick Errico	Leadership of Tomorrow
	1 Strategic and Business Management	Nick Errico	The Funny Thing About Metrics
	1 Technical	Alan Mallory	Project Everest: Essential Steps for Successful Projects *and an Encore
	1 Strategic and Business Management	Darlene Templeton	Do Your Stakeholders Run from You? How to Build Strong Customer Relationships
	1 Technical	Cindy Margules	Solving the Rubik’s Cube of Scheduling—Without Removing the Stickers
	1 Strategic and Business Management	Shawn Utterback	Think Like Them
	1 Strategic and Business Management	Thom Singer	The Paradox of Potential
	1 Leadership	Shawn Utterback	Leading at the Speed of Gratitude
	1 Leadership	Thom Singer	Connecting with People in a Social Media Crazy World

## **July 25th Anniversary Event**

This special event was held on July 25<sup>th</sup> at the Renaissance Austin Hotel in the Arboretum. Approximately 257 registered for this event, and approximately 190 participated. Attendees received 1 PDU and a special 25<sup>th</sup> anniversary pin and gift. The chapter received a proclamation from Steve Adler, Mayor of the City of Austin, Texas. The proclamation recognized the chapter’s efforts for providing project management guidance to thousands of project management professionals that has benefited many federal, state, city and private businesses.

Special guest speakers included

- Jennifer Tharp Kumar, Secretary/Treasurer of PMI's 2017 Board of Directors and Chair of the Audit and Performance Oversight Committee.
- Darrel Raynor, Founding Mentor Dallas Chapter

Many of the chapter's past presidents joined event including the founding chapter president, Dr. Calin M. Popescu.

## Highlights





**Venkatesh Jadhav, PMP**  
Vice President, Marketing, 2017

## MARKETING

### Board Members 2017

Director of Communications - Stanzi Kratel, PMP, MA, MS

Director of Opportunities - Louis Roban, PMP

Director of Vendor Relations - Jade Ademiluyi

Marketing Chair - Laura Johannsen

### Contact

[marketing@pmiaustin.org](mailto:marketing@pmiaustin.org)

The Marketing team is a robust group of volunteers that helped build the chapter's brand, gained sponsorships, and engaged with the professional community. Accomplishments in 2017 include:

### **Spring PDS 2017 Sponsors**

- Luna Data Solutions – Annual Sponsor
- Texas Promo – Silver Sponsor
- Sistema Technologies and Apex System – Exhibitor Sponsor

### **Fall PDS 2017 Sponsors**

- Luna Data Solutions – Annual Sponsor
- Banyan Group – Gold Sponsor
- Texas Promo – Silver Sponsor
- Sistema Technologies and Apex System – Silver Sponsor
- Apex System – Exhibitor Sponsor

### **25<sup>th</sup> Anniversary Sponsors**

- Judge Group – Gold Sponsor
- Texas Promo – Silver Sponsor



**Ken Jones, PMP**

Vice President, Education, 2017

## EDUCATION

### Board Members 2017

Director of Certification Administration -  
Geoff West, PMP

### Contact

[education@pmiaustin.org](mailto:education@pmiaustin.org)

PMI® Austin Chapter offers an intense PMP® preparation program designed to help students pass the Project Management Institute's Project Management Professional (PMP®) exam, based on the 5th edition of the PMBOK® guide.

Appropriately paced and conveniently located, this 40-hour course meets the 35-hour requirement for PMP® certification and is taught by volunteer members of PMI® Austin Chapter.

Our program offers a variety of quality instructors, with diverse backgrounds and industries, who provide an array of test-taking hints and views on project management. Attendees participate in a review course with sample questions and scenarios likely to be encountered during the actual test. This course is also an excellent refresher for individuals who wish to review core project management principles.

In 2017, the Education team held 3 classes, trained over 35 students resulting in many new PMPs.

## FINANCE

Board Members 2017

Director of Accounting – Beth Doughty, PMP

Contact

[treasurer@pmiaustin.org](mailto:treasurer@pmiaustin.org)

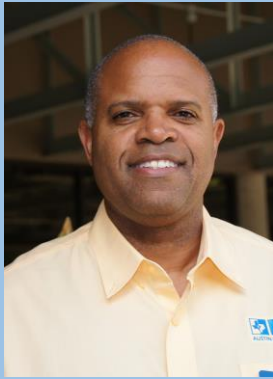
**Swati Dokka, PMP**

Vice President, Finance, 2017

Financial Report for PMI® Austin Chapter Fiscal Year 2017:

<b>Currency</b>	<b>Amount</b>
Reserves as of 31 December 2016	\$478,604
2017 Incoming Funds (gross receipts)	\$258,191
2017 Expenses	\$249,282
Reserves as of 31 December 2017	\$487,513





**Walter LaCount, PMP**  
Vice President, Operations,  
2017

## **OPERATIONS**

### Board Members 2017

Director Technology/Editor - Joane Rylander, PMP

Director Events - Cheok Yung, PMP

Webmaster Chair - Gerardo Martinez

Research Chair - Richard Mark Bloodgood

Booth Chair - Tatjana Durasinovic

### Contact

[coo@pmiaustin.org](mailto:coo@pmiaustin.org)

Many of the Operations functions are behind the scenes but are crucial to the success of our PMI® Austin Chapter organization. Included are event registration; keeping the website up-to-date; email blasts to membership; booth operations to promote the chapter; chapter metrics and surveys; tracking chapter inventory; meeting set-up for monthly chapter meetings, monthly officer meetings, quarterly board meetings, PDS, and special events; and managing meeting operations. In addition to the regularly-scheduled meetings, the Operations Office managed three large events for our members in 2017.

**Facilities/Events:** Contracted facilities for ten chapter meetings, four strategic planning meetings, 10 officer meetings, chapter 25<sup>th</sup> anniversary event, and one volunteer appreciation event.

**Technology/Editor:** Administered registrations for ten chapter meetings, 25<sup>th</sup> anniversary event, and one volunteer appreciation event. Updated numerous chapter process documents and reorganized the chapter document repository. Maintained flawless editing of all chapter documents prior to posting.

**Webmaster:** Worked with PMI Region 6 chapter administrator to obtain new PMI Global tools to dramatically improve chapter metrics and surveys that allowed us to better target PMI members in our geographical area.

**Booth Operations:** Conducted chapter information booths at the Austin Innotech and Resource Summit conferences.

**Inventory:** Maintained accountability of all chapter equipment.

## **PRESIDENT'S OFFICE**

Thank you to the board members that served in the 2017 President's Office:



Benjamin Anyacho, PMP  
President Elect



Heather Hall, Ph.D., PMP  
Past-President



Sharmila Patel, PMP  
Director of Chapter Governance



Lorrie Pond, PMP  
Special Projects Chair - 25<sup>th</sup> Anniversary



PMI® Austin Chapter  
3267 Bee Caves Rd, Ste 107 Box 126  
Austin, TX 78746  
<http://pmiaustin.org>  
[president@pmiaustin.org](mailto:president@pmiaustin.org)

Connect with PMI® Austin Chapter:



[facebook.com/pmiaustin](https://www.facebook.com/pmiaustin)



[@PMIATX](https://twitter.com/PMIATX)



[linkedin.com/in/pmi-austin](https://www.linkedin.com/in/pmi-austin)

Volunteer Opportunities: [opportunities@pmiaustin.org](mailto:opportunities@pmiaustin.org)